Go Mamam

1. Remove Guest User Feature
2. OTP Phone Number
3. Block Phone Number from Users List

Current Register to Website

Customer needs to fill in First Name, Email, and Password.

Then Click on I Agree with Terms and Conditions.

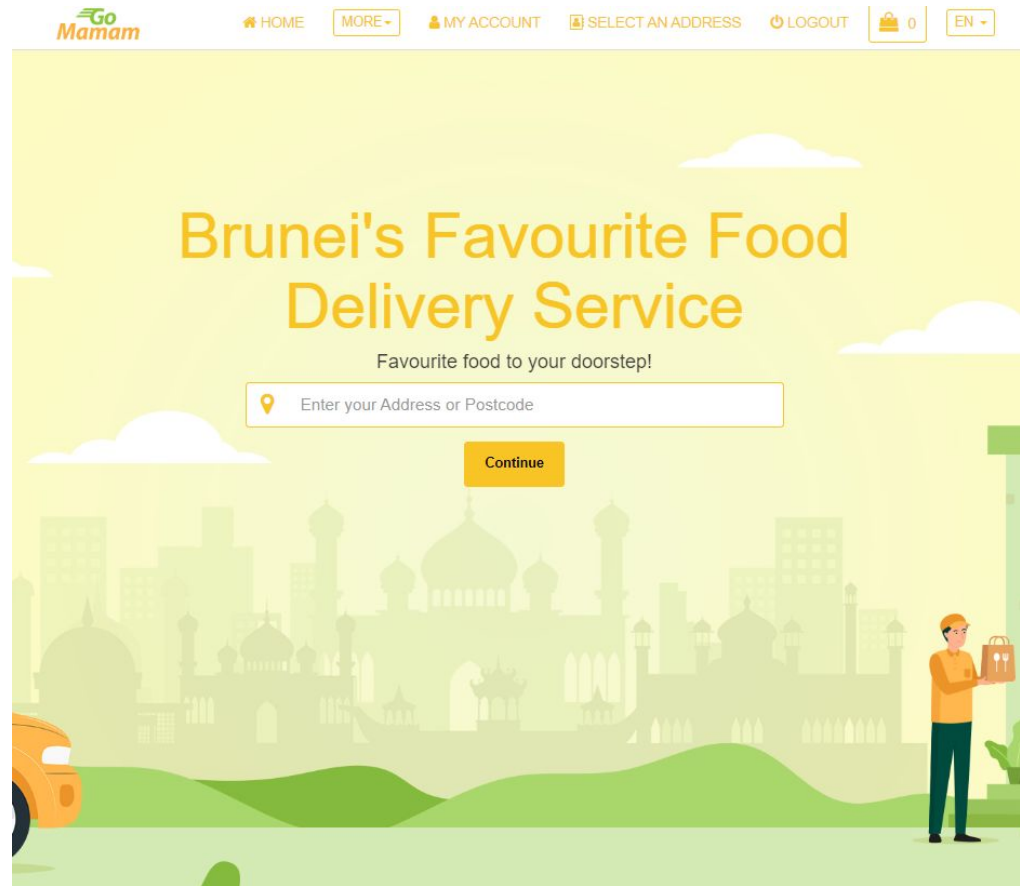## Create Account

Already have an account? Login

🛍 CONTINUE AS GUEST

or

First Name

First Name

Email

Email

The email is required

Password

Password

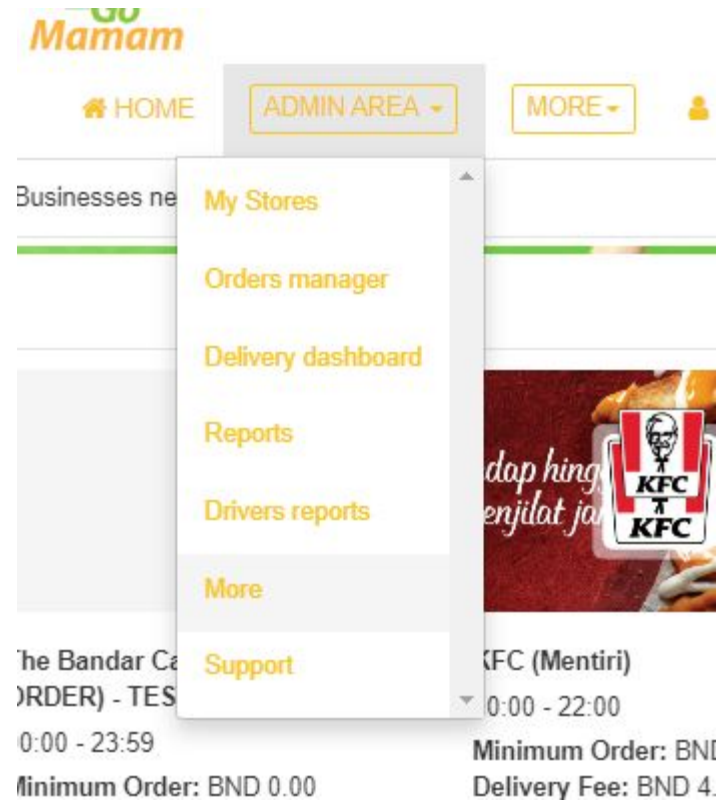The password is required.

☐ I agree with Terms & Conditions

SIGN UP

Once registered, the customer will be automatically log in into the website.
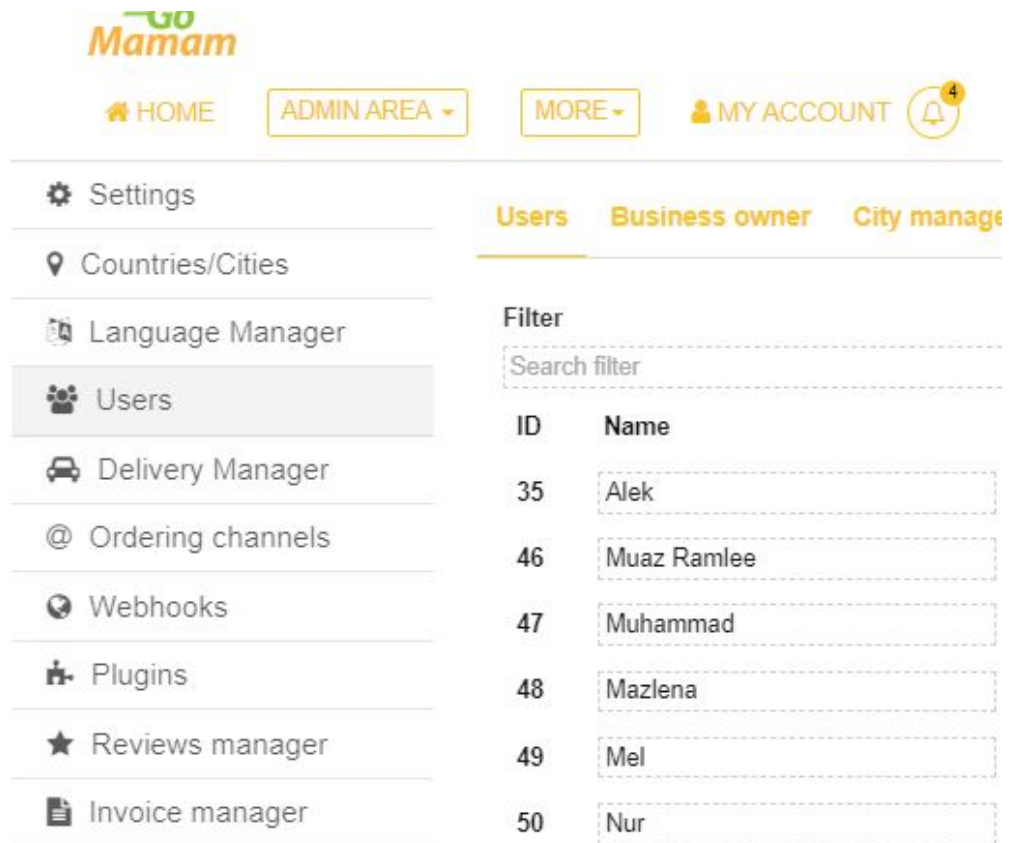
<u>Current</u> Blocking users from log in to the web/app platform

Admin needs to click the More section to access additional settings.

Once inside the More section, they need to select the Users Page.

Mamam

HOME   ADMIN AREA ▾   MORE ▾   MY ACCOUNT   🔔 4

⚙ Settings

📍 Countries/Cities

🗐 Language Manager

👥 Users

🚗 Delivery Manager

@ Ordering channels

🌐 Webhooks

⊩ Plugins

★ Reviews manager

📄 Invoice manager

Users   Business owner   City manage

Filter

Search filter

ID	Name
35	Alek
46	Muaz Ramlee
47	Muhammad
48	Mazlena
49	Mel
50	Nur

Once inside, the admin only needs to switch the on and off button to block the user from logging in.

Filter   Export ▾

otptest

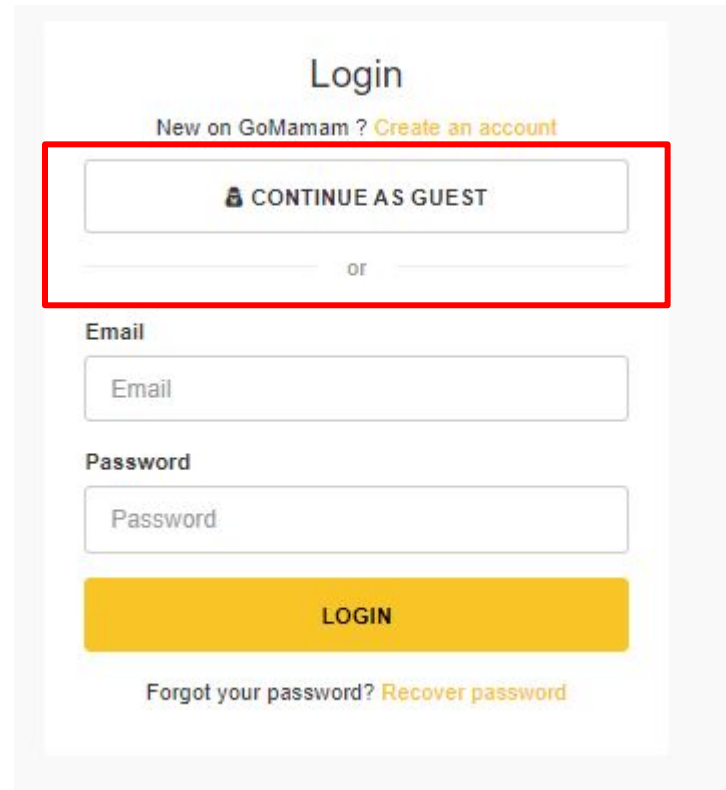| ID	Name	Email			
73111	otptest	otptest@mail.com	⬤	✎	🗑
	Name	Email			⊕

Items per page: 10 ▾ 1-1 of 1

Request Remove Guest User Feature
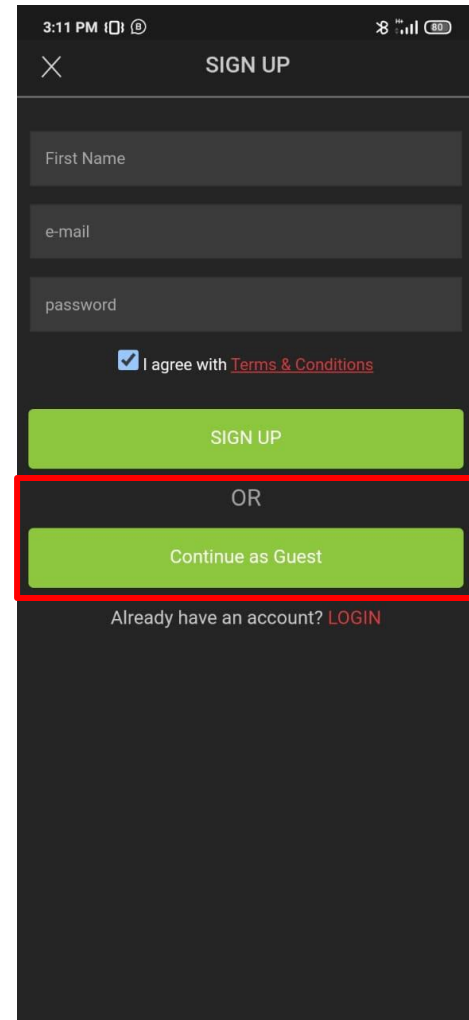
Remove **CONTINUE AS GUEST** feature in the web platform.

Login

New on GoMamam ? Create an account

🔒 CONTINUE AS GUEST

or

Email

Email

Password

Password

LOGIN

Forgot your password? Recover password

Remove **Continue as Guest** feature in the customer app platform.

<u>Request</u> OTP Phone Number

A new field box is given which shows the international Dialing Codes.

Create Account

Already have an account? Login

🛍 CONTINUE AS GUEST

― or ―

First Name

First Name

Email

Email

The email is required

+23 ▼ | Phone Number

The phone number is required

Password

Password

The password is required.

SIGN UP

Once the User click on the Country Code Button,

A drop down menu will be shown for the user to choose their country code.

Create Account

Already have an account? Login

🔒 CONTINUE AS GUEST

or

First Name

First Name

Email

Email

The email is required

+23 ▾ | 🔍 Search By Country

United Kingdom +444

United States of America +1

Uruguay +598

Uzbekistan +998

Vanuatu +678

The phon

Password

Passwo

The passw

SIGN UP

Once a Country Code has been selected, the user just need to fill in the phone number box with their phone number instead of inserting +673.

All the details in the Sign Up page must be filled.

Once everything is filled, then they can proceed with Sign Up.

Create Account

Already have an account? Login

🛍 CONTINUE AS GUEST

or

First Name

First Name

Email

Email

The email is required

| +673 ▼ | 8879957 |

Password

Password

The password is required.

SIGN UP

After clicking the Sign Up Button,

The user is required to enter the OTP Code sent to their phone.

Create Account

Already have an account? Login

🔒 CONTINUE AS GUEST

or

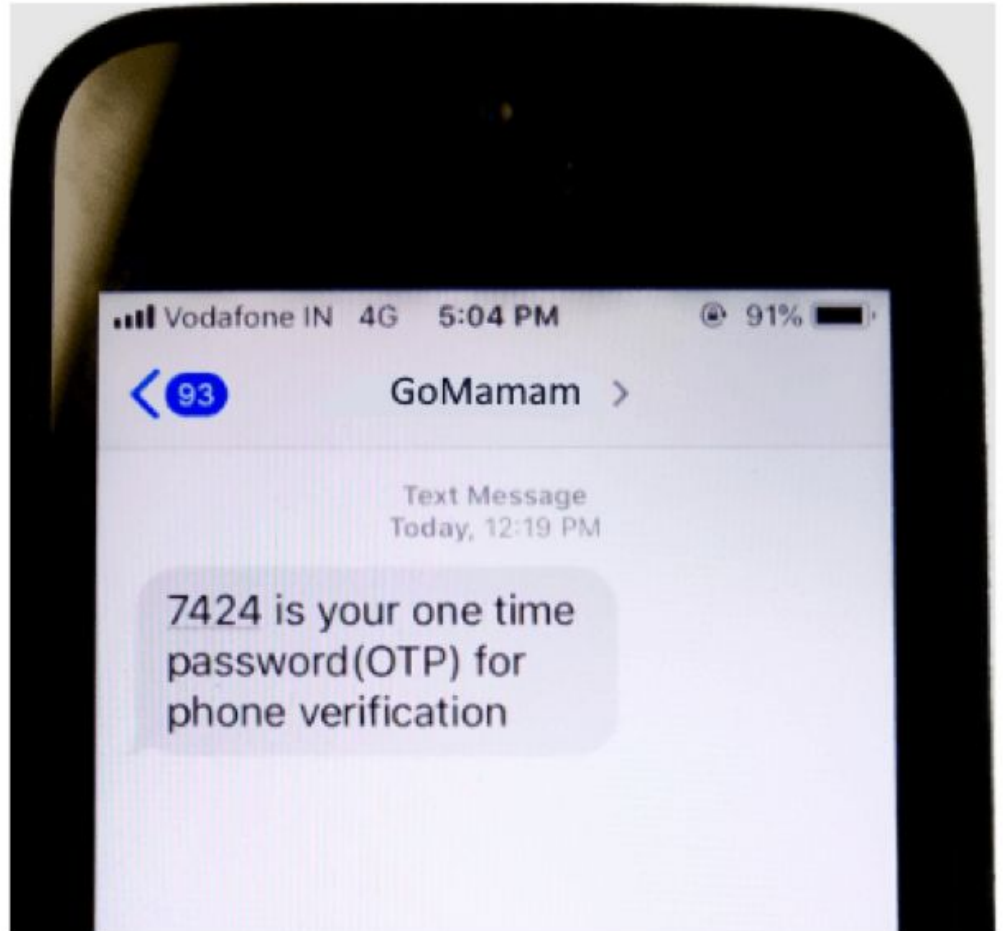We have sent an OTP to your Phone Number Please enter it into the box provided

OTP CODE   Resend Code

OTP

VERIFY

This is an example of an OTP Code.

Once the OTP code has been entered, they need to click the Verify button to proceed.

Create Account

Already have an account? Login
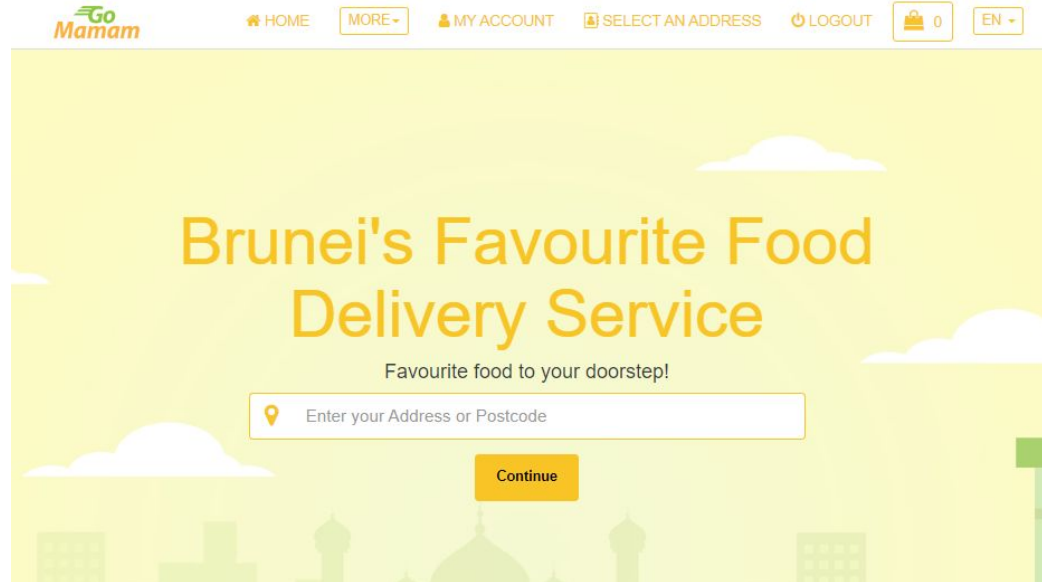
🔒 CONTINUE AS GUEST

or

We have sent an OTP to your Phone Number Please enter it into the box provided

OTP CODE

7424
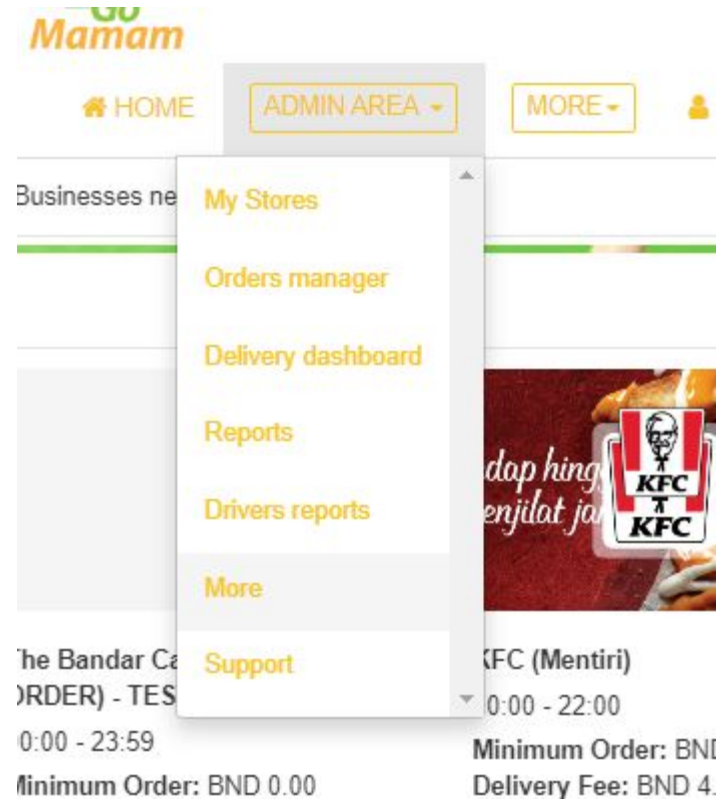
VERIFY

Once Verified,

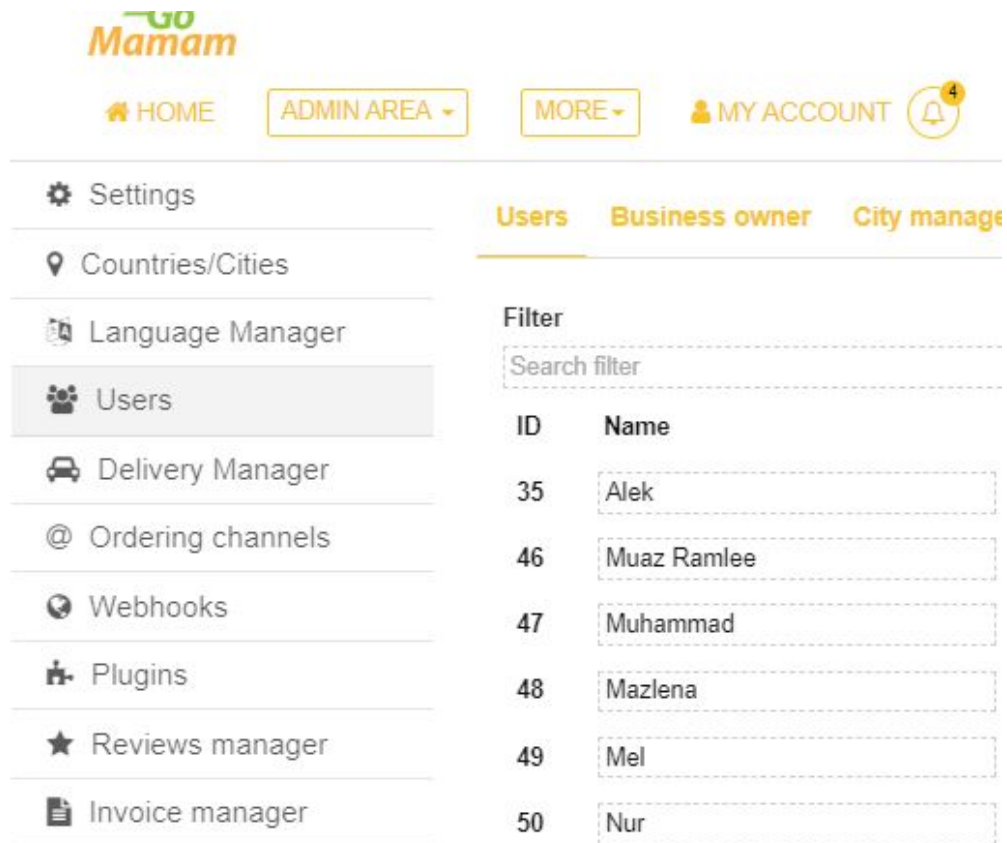The user should be logged in automatically.

<u>Request</u> Blocking users phone number

Admin needs to click the More section to access additional settings.

Once inside the More section, they need to select the Users Page.

Go Mamam

HOME   **ADMIN AREA ▾**   **MORE ▾**   **MY ACCOUNT**   🔔 4

- ⚙ Settings
- ⦿ Countries/Cities
- 🈺 Language Manager
- 👥 Users
- 🚗 Delivery Manager
- @ Ordering channels
- 🌐 Webhooks
- 🔌 Plugins
- ★ Reviews manager
- 📄 Invoice manager

Users   **Business owner**   **City manage**

Filter

Search filter

ID	Name
35	Alek
46	Muaz Ramlee
47	Muhammad
48	Mazlena
49	Mel
50	Nur

A new detail is shown in the field, where phone number and the email that has been registered can be blocked so that they cannot proceed with any orders in the future, including new accounts.

Users   **Business owner**   **City manager**   **Administrators**   **Semi Admin**

Filter   📄 Export ▾

otptest

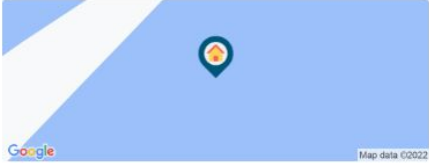| ID	Name	Email	Phone Number			
73111	otptest	otptest@mail.com	8874497	🟢	✎	🗑
	Name	Email				⊕

Items per page: 10 ▾ 1-1 of 1

Request Verify phone number of already registered users
(WEBSITE AND CUSTOMER APP)

This page shows the usual checkout page,

However once the place order button is clicked, a pop up should be shown and the order cannot proceed.

User details

GoMamam IT

gomamam.dzulkhairi@gmail.com

6738199098

Discount coupon

Apply

Delivery Address

Pulau Baru-Baru, Brunei
Home

Change

Order time and date

☑ ASAP (Tuesday, June 21, 2022 12:29 + delivery time)

Payment method

◉ Cash

Don't have exact amount? Enter cash amount (eg. "B

Your Order

The Bandar Cafe (DONT ORDER) - TEST STORE

Edit Order

1	MASTERCARD TEST	BND 0.20
Subtotal		BND 0.20
Delivery Fee		BND 1.00
1	Total	BND 1.20

Place Order

This page shows an Alert that the the number they use is not verified.

The need to verify the phone number before they can proceed with ordering.

On clicking verify, make sure that the product they choose is not removed from their account so that they can proceed with checkout once Verification is done.

User details   GoMamam IT

gomamam.dzulkhairi@gmail.com

6738199098

Discount coupon

Delivery Address

Pulau Baru-Baru, Brunei
Home   Change

Google   Map data ©2022

Order time and   ☑ ASAP (Tuesday, June 21, 2022 12:19 + delivery time)
date

Payment method   ◉ Cash

Your Order
The Bandar Cafe (DONT ORDER) - TEST STORE

Edit Order

1   MASTERCARD TEST   BND 0.20

Subtotal   BND 0.20

BND 1.00
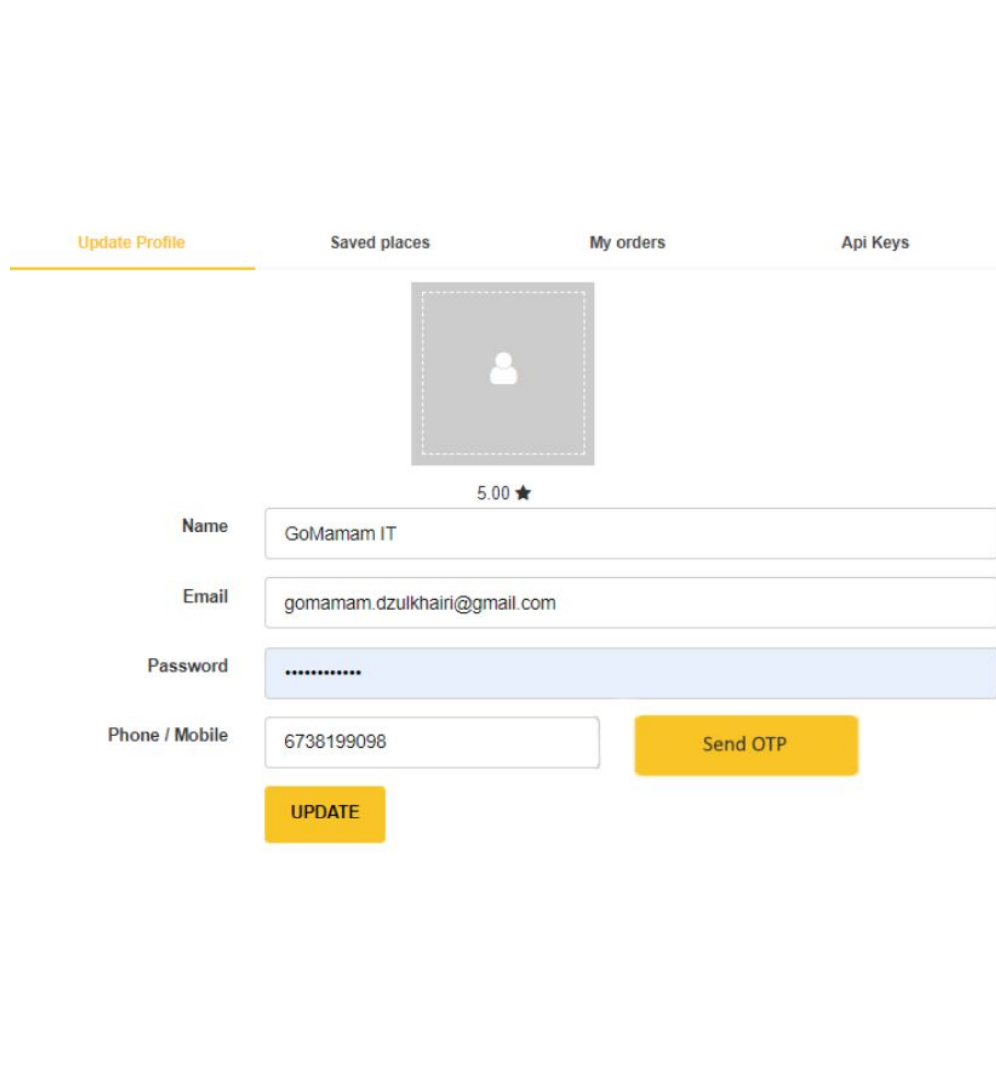
BND 1.20

Ordering

Your phone number is not yet verified. Verify now to proceed with order.

Cancel   Verify

The verify button will take them to their profile page where a button shows Send OTP.

Update Profile	Saved places	My orders	Api Keys

5.00 ★

Name GoMamam IT

Email gomamam.dzulkhairi@gmail.com

Password ••••••••••••

Phone / Mobile 6738199098   Send OTP

UPDATE

A new page will pop up showing the customer to enter the OTP code given to them

Please enter the One-Time Password to verify your account

A One-Time Password has been sent to [#CUSTOMER PHONE NUMBER]

Validate

Resend One-Time Password

Entered a wrong number?

This is an example of an OTP Code.

The customer should enter the OTP into the page and click on Validate to proceed with OTP Verification.

Please enter the One-Time Password to verify your account

A One-Time Password has been sent to [#CUSTOMER PHONE NUMBER]

7   4   2   4

Validate

Resend One-Time Password

Entered a wrong number?

Once Verified, the customer must be redirected to their profile to check that their Phone Number is Verified,

The customer does not have to click on Update button to confirm the Verification.

    Saved places   My orders   Api Keys

5.00 ★

Name: GoMamam IT

Email: gomamam.dzulkhairi@gmail.com

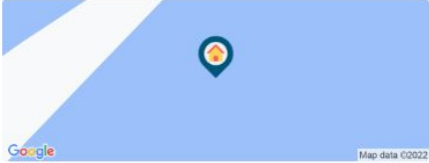Password: •••••••••••

Phone / Mobile: 6738199098   Verified

UPDATE

Once the phone number verification is done, the customer can proceed with their orders.

User details

GoMamam IT

gomamam.dzulkhairi@gmail.com

6738199098

Discount coupon | **Apply**

Delivery Address

Pulau Baru-Baru, Brunei
Home

Change

Order time and date

☑ ASAP (Tuesday, June 21, 2022 12:29 + delivery time)

Payment method

◉ Cash

Don't have exact amount? Enter cash amount (eg. "B

Your Order

The Bandar Cafe (DONT ORDER) - TEST STORE

Edit Order

1	MASTERCARD TEST	BND 0.20
Subtotal		BND 0.20
Delivery Fee		BND 1.00
1	Total	BND 1.20

Place Order

IMPORTANT!

1. Remove Guest User feature on web platform and customer app platform.
2. The User that want to sign up or login should be verified by OTP feature. The User that logout and want to login back also should be applied with OTP feature.
3. Block the User according to their phone number. Even though the User try to sign up or login with different email but with the same phone number that Admin had block, the User is blocked from ordering.
4. Registered User that not yet log out at the moment need to verified by OTP feature.
5. If the User is already Verified, they do not have to receive an OTP again.

This custom work was proposed for security purposes. The User that are already registered, sign up or login in the ordering system need to be verified according to their **phone number** including country code by OTP feature.