

The logo for 'Go Mamam' features the word 'Go' in a green, sans-serif font with a stylized wing-like graphic to its left. Below it, the word 'Mamam' is written in a large, orange, italicized sans-serif font.

Go Mamam

1. Remove Guest User Feature
2. OTP Phone Number
3. Block Phone Number from Users List

Current Register to Website

Customer needs to fill in First Name, Email, and Password.

Then Click on I Agree with Terms and Conditions.

Create Account

Already have an account? [Login](#)

or

First Name

Email

The email is required

Password

The password is required.

I agree with [Terms & Conditions](#)

Once registered, the customer will be automatically log in into the website.

Go Mamam

HOME MORE MY ACCOUNT SELECT AN ADDRESS LOGOUT 0 EN

Brunei's Favourite Food Delivery Service

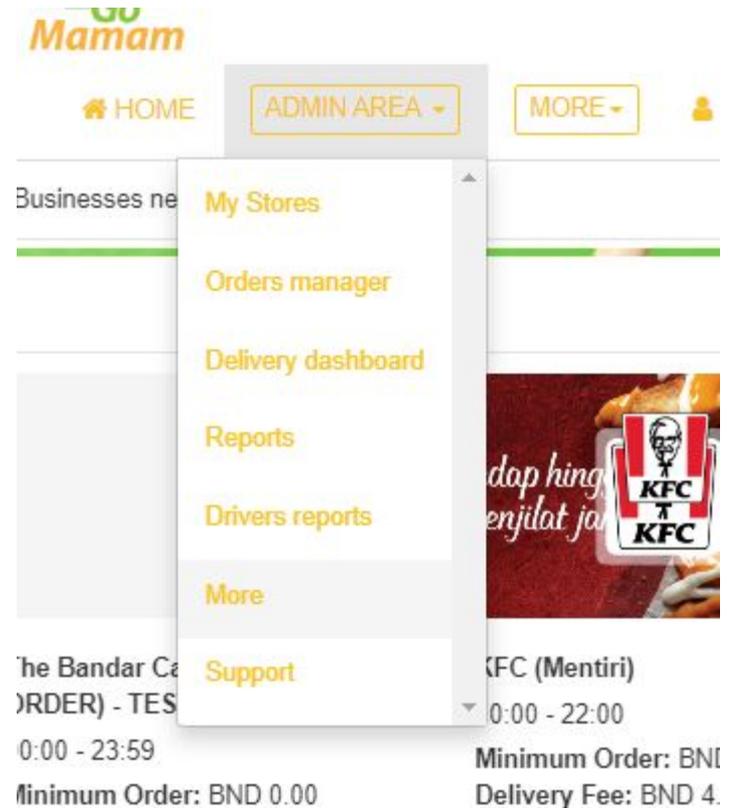
Favourite food to your doorstep!

Enter your Address or Postcode

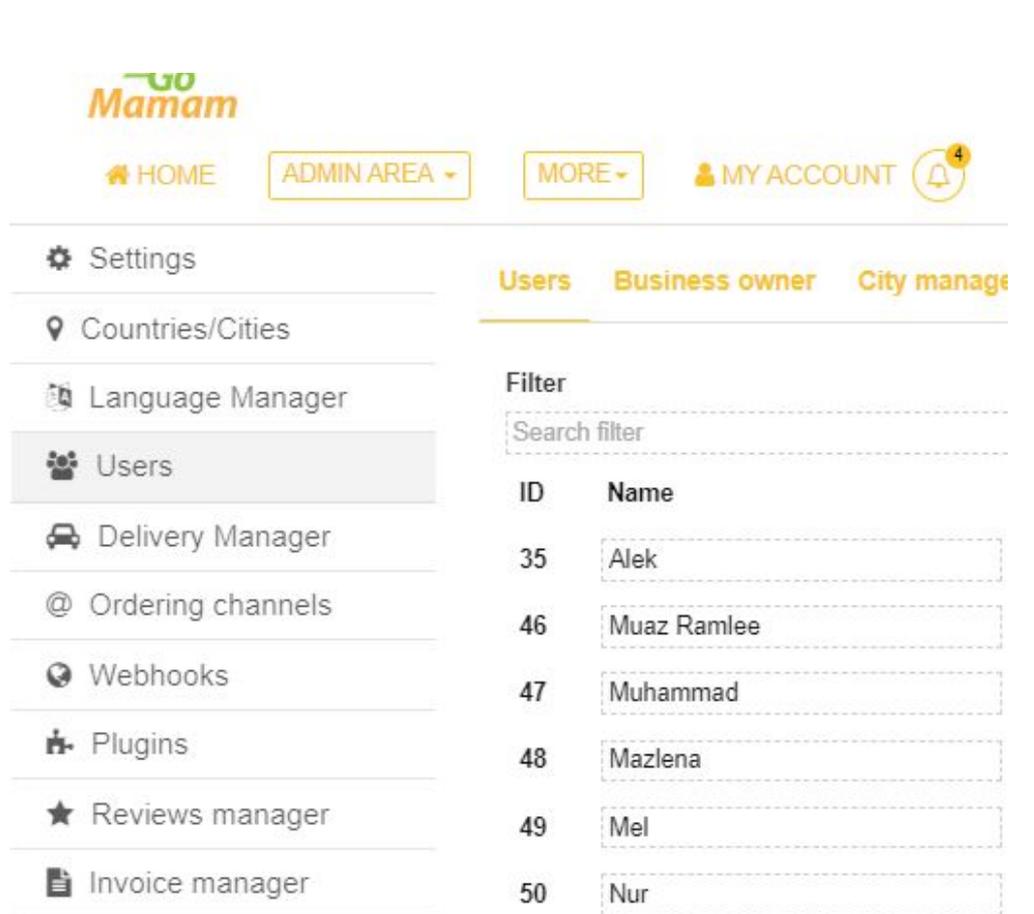
Continue

Current Blocking users from
log in to the web/app platform

Admin needs to click the More section to access additional settings.



Once inside the More section, they need to select the Users Page.



The screenshot displays the Mamam Admin Area interface. At the top, the Mamam logo is visible, followed by navigation buttons for HOME, ADMIN AREA, MORE, and MY ACCOUNT. A notification bell icon with a '4' badge is also present. Below the navigation bar, a sidebar menu lists various administrative functions: Settings, Countries/Cities, Language Manager, Users (highlighted), Delivery Manager, Ordering channels, Webhooks, Plugins, Reviews manager, and Invoice manager. To the right of the sidebar, there are tabs for Users, Business owner, and City manage. Below these tabs is a 'Filter' section with a 'Search filter' input field. A table below the filter displays a list of users with columns for ID and Name.

ID	Name
35	Alek
46	Muaz Ramlee
47	Muhammad
48	Mazlena
49	Mel
50	Nur

Once inside, the admin only needs to switch the on and off button to block the user from logging in.

Users Business owner City manager Administrators Semi Admin

Filter

Export -

otptest

ID

Name

Email

73111

otptest

otptest@mail.com



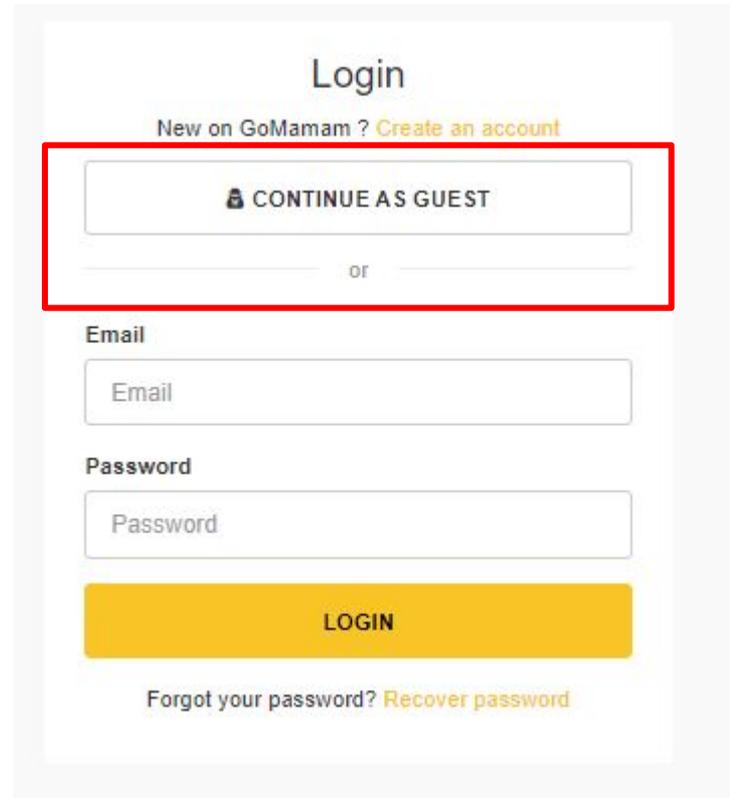
Name

Email

Items per page: 10 1-1 of 1

Request Remove Guest User Feature

Remove **CONTINUE AS GUEST** feature in the web platform.



The image shows a login form titled "Login" with the following elements:

- Header: "Login"
- Text: "New on GoMamam ? [Create an account](#)"
- Button: "CONTINUE AS GUEST" (highlighted with a red box)
- Text: "or"
- Form fields: "Email" and "Password"
- Button: "LOGIN" (yellow)
- Text: "Forgot your password? [Recover password](#)"

Remove **Continue as Guest** feature in the customer app platform.

The image shows a mobile application interface for signing up. At the top, the status bar displays the time as 3:11 PM, along with icons for signal strength, Wi-Fi, and battery. The app's header includes a close button (an 'X' icon) and the title 'SIGN UP'. Below the header are three input fields: 'First Name', 'e-mail', and 'password'. A checkbox labeled 'I agree with [Terms & Conditions](#)' is checked. A green button labeled 'SIGN UP' is positioned below the form. Below this button is a section with the text 'OR' and a green button labeled 'Continue as Guest', which is highlighted with a red rectangular border. At the bottom of the screen, the text 'Already have an account? [LOGIN](#)' is visible.

Request OTP Phone Number

A new field box is given which shows the international Dialing Codes.

Create Account

Already have an account? [Login](#)

 CONTINUE AS GUEST

or

First Name

First Name

Email

Email

The email is required

+23 ▼

Phone Number

The phone number is required

Password

Password

The password is required.

SIGN UP

Once the User click on the Country Code Button,

A drop down menu will be shown for the user to choose their country code.

Create Account

Already have an account? [Login](#)

 CONTINUE AS GUEST

or

First Name

First Name

Email

Email

The email is required

+23

Search By Country

United Kingdom +444

United States of America +1

Uruguay +598

Uzbekistan +998

Vanuatu +678

The phone

Password

Passwo

The passw

SIGN UP

Once a Country Code has been selected, the user just need to fill in the phone number box with their phone number instead of inserting +673.

All the details in the Sign Up page must be filled.

Once everything is filled, then they can proceed with Sign Up.

Create Account

Already have an account? [Login](#)

 CONTINUE AS GUEST

or

First Name

First Name

Email

Email

The email is required

+673 ▾

8879957

Password

Password

The password is required.

SIGN UP

After clicking the Sign Up Button,
The user is required to enter the
OTP Code sent to their phone.

Create Account

Already have an account? [Login](#)

 CONTINUE AS GUEST

or

We have sent an OTP to your Phone Number
Please enter it into the box provided

OTP CODE

[Resend Code](#)

OTP

VERIFY

This is an example of an OTP Code.



Once the OTP code has been entered, they need to click the Verify button to proceed.

Create Account

Already have an account? [Login](#)

 CONTINUE AS GUEST

OR

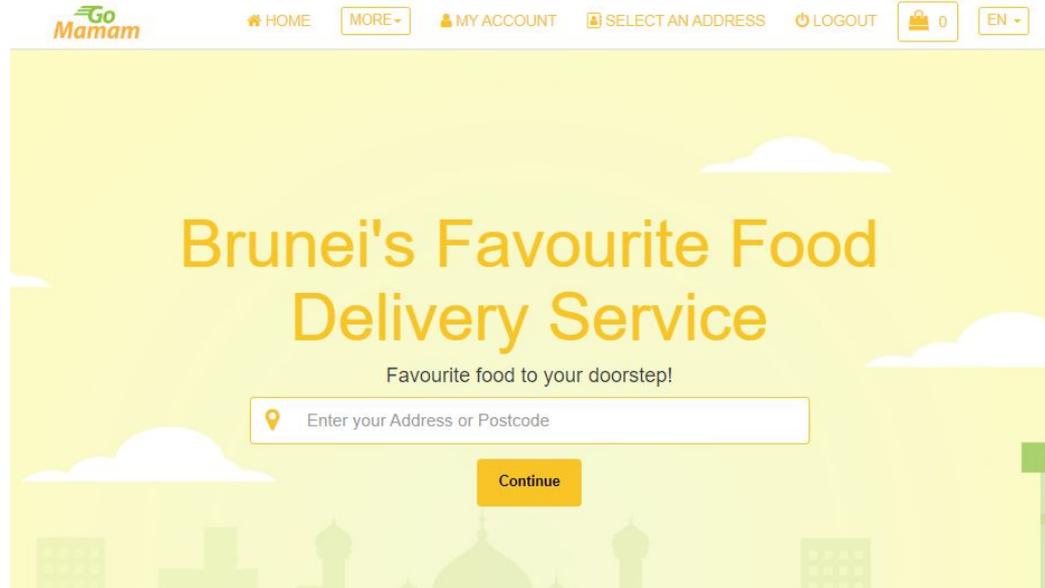
We have sent an OTP to your Phone Number
Please enter it into the box provided

OTP CODE

7424

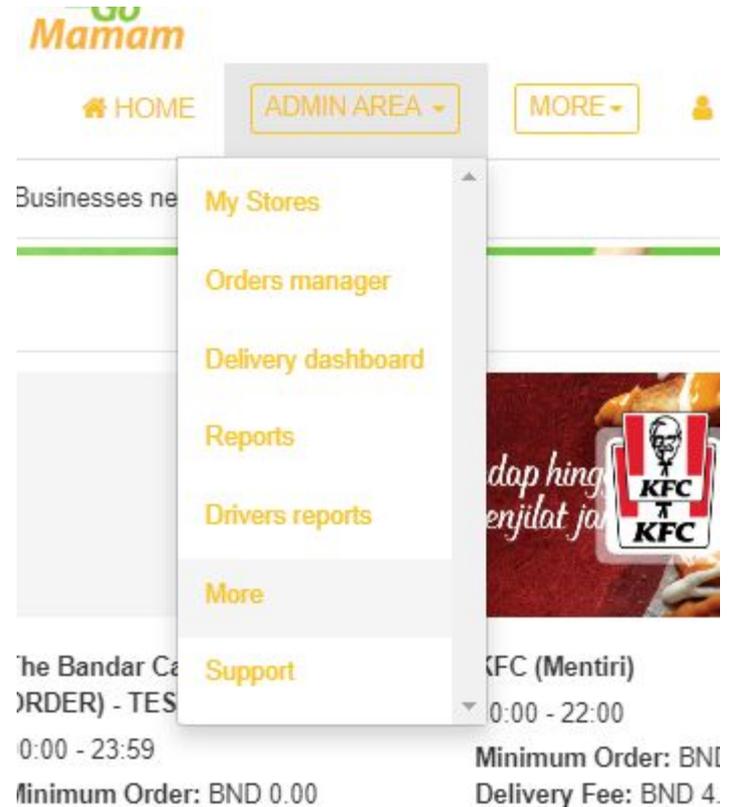
VERIFY

Once Verified,
The user should be logged in automatically.

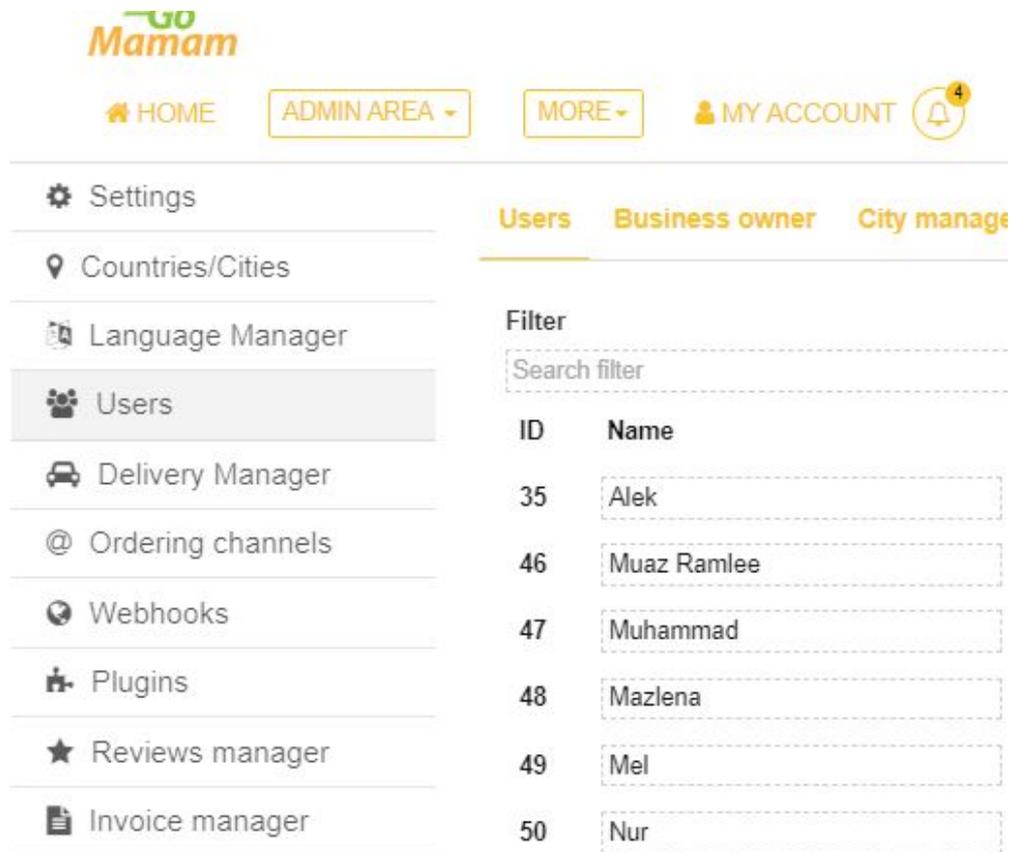


Request Blocking users phone number

Admin needs to click the More section to access additional settings.



Once inside the More section, they need to select the Users Page.



The screenshot displays the Mamam Admin Area interface. At the top, the Mamam logo is visible, followed by navigation buttons for HOME, ADMIN AREA, MORE, and MY ACCOUNT. A notification bell icon with a '4' badge is also present. The left sidebar contains a menu with options: Settings, Countries/Cities, Language Manager, Users (highlighted), Delivery Manager, Ordering channels, Webhooks, Plugins, Reviews manager, and Invoice manager. The main content area shows a tabbed interface with 'Users', 'Business owner', and 'City manage' tabs. Below the tabs is a 'Filter' section with a 'Search filter' input field. A table lists user data with columns for ID and Name, and each name cell contains a text input field.

ID	Name
35	<input type="text" value="Alek"/>
46	<input type="text" value="Muaz Ramlee"/>
47	<input type="text" value="Muhammad"/>
48	<input type="text" value="Mazlena"/>
49	<input type="text" value="Mel"/>
50	<input type="text" value="Nur"/>

A new detail is shown in the field, where phone number and the email that has been registered can be blocked so that they cannot proceed with any orders in the future, including new accounts.

Users Business owner City manager Administrators Semi Admin

Filter Export -

otptest

ID	Name	Email	Phone Number		
73111	otptest	otptest@mail.com	8874497	<input checked="" type="checkbox"/>	 

Name Email

Items per page: 1-1 of 1

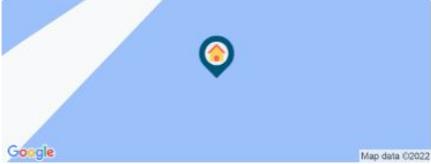
Request Verify phone number of already
registered users
(WEBSITE AND CUSTOMER APP)

This page shows the usual checkout page,

However once the place order button is clicked, a pop up should be shown and the order cannot proceed.

User details

Delivery Address



Pulau Baru-Baru, Brunei
Home

Order time and date

 ASAP (Tuesday, June 21, 2022 12:29 + delivery time)

Payment method

 Cash

Your Order

The Bandar Cafe (DONT ORDER) - TEST STORE

[Edit Order](#)

1	MASTERCARD TEST	BND 0.20
Subtotal		BND 0.20
Delivery Fee		BND 1.00
1	Total	BND 1.20

This page shows an Alert that the the number they use is not verified.

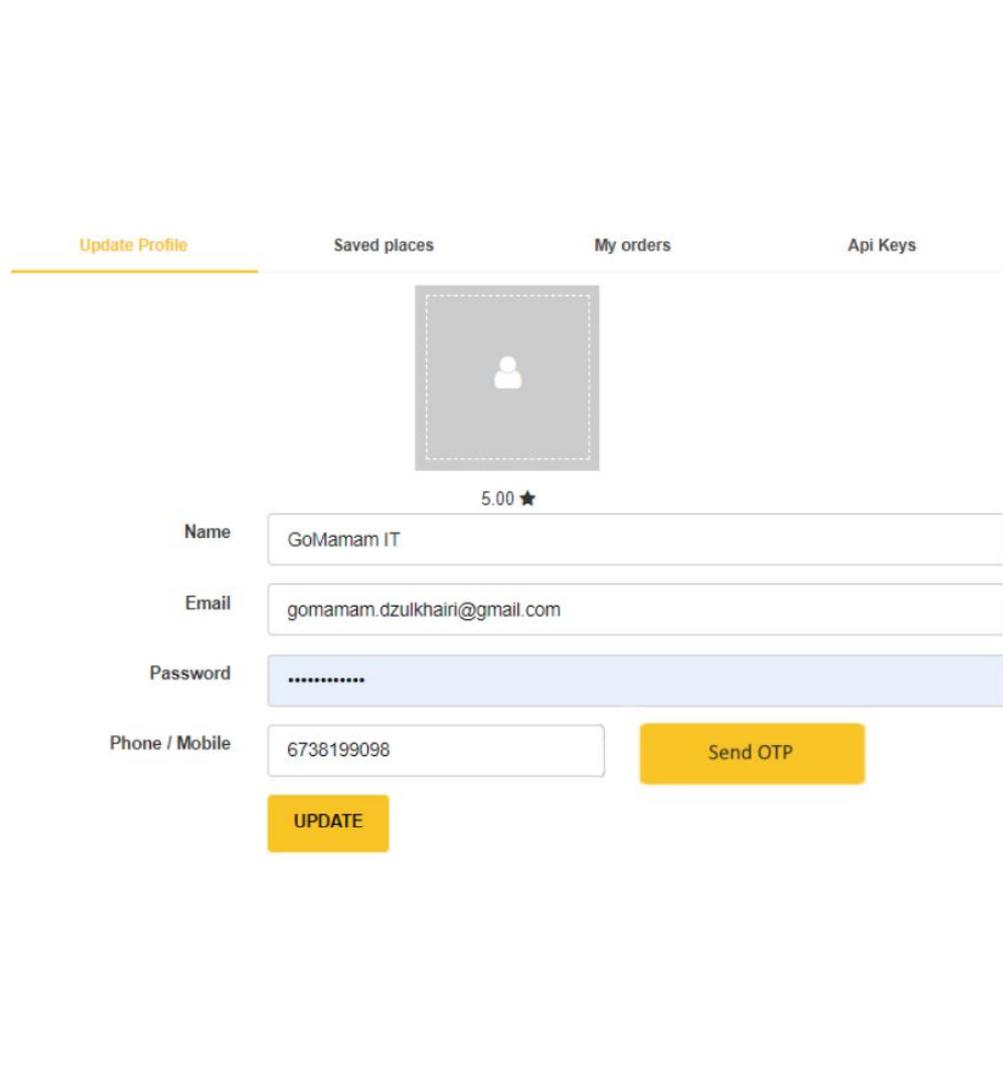
The need to verify the phone number before they can proceed with ordering.

On clicking verify, make sure that the product they choose is not removed from their account so that they can proceed with checkout once Verification is done.

The screenshot displays a mobile ordering interface. On the left, the 'User details' section includes input fields for 'GoMamam IT', 'gomamam.dzulkhairi@gmail.com', and '6738199098'. Below this is a 'Delivery Address' section with a map showing 'Pulau Baru-Baru, Brunei' and a 'Change' button. The 'Order time and date' section has a checked option for 'ASAP (Tuesday, June 21, 2022 12:19 + delivery time)'. The 'Payment method' section shows 'Cash' selected. On the right, the 'Your Order' summary shows 'The Bandar Cafe (DONT ORDER) - TEST STORE' with an 'Edit Order' link. The order list includes '1 MASTERCARD TEST' for BND 0.20, a 'Subtotal' of BND 0.20, and a total of BND 1.20. A central modal dialog titled 'Ordering' is overlaid, displaying the message: 'Your phone number is not yet verified. Verify now to proceed with order.' The dialog has two buttons: 'Cancel' and 'Verify'.

Item	Price
1 MASTERCARD TEST	BND 0.20
Subtotal	BND 0.20
	BND 1.00
	BND 1.20

The verify button will take them to their profile page where a button shows Send OTP.



The screenshot shows a user profile page with a navigation bar at the top containing four items: "Update Profile" (highlighted in orange), "Saved places", "My orders", and "Api Keys". Below the navigation bar is a profile picture placeholder (a grey square with a white person icon and a dashed border) and a rating of "5.00 ★". The main content area contains a form with the following fields and buttons:

- Name:** Input field containing "GoMamam IT".
- Email:** Input field containing "gomamam.dzulkhairi@gmail.com".
- Password:** Input field containing ".....".
- Phone / Mobile:** Input field containing "6738199098".
- Buttons:** A yellow "Send OTP" button is positioned to the right of the Phone / Mobile field. A yellow "UPDATE" button is positioned below the Phone / Mobile field.

A new page will pop up showing the customer to enter the OTP code given to them

Please enter the One-Time Password to verify your account

A One-Time Password has been sent to [#CUSTOMER PHONE NUMBER]

— — — —

Validate

[Resend One-Time Password](#)

[Entered a wrong number?](#)

This is an example of an OTP Code.



The customer should enter the OTP into the page and click on Validate to proceed with OTP Verification.

Please enter the One-Time Password to verify your account

A One-Time Password has been sent to [#CUSTOMER PHONE NUMBER]

7 4 2 4

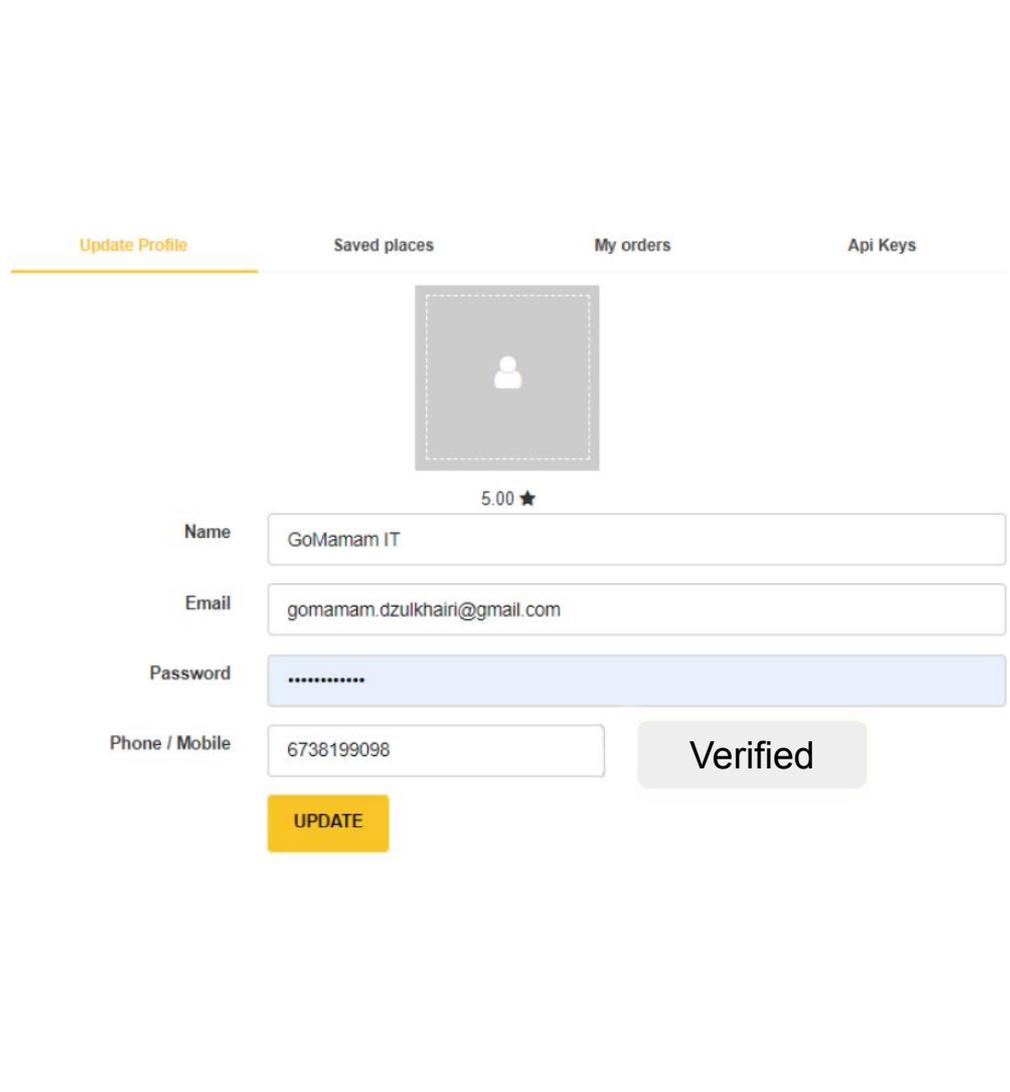
Validate

Resend One-Time Password

Entered a wrong number?

Once Verified, the customer must be redirected to their profile to check that their Phone Number is Verified,

The customer does not have to click on Update button to confirm the Verification.



The image shows a user profile page with a navigation bar at the top containing 'Update Profile', 'Saved places', 'My orders', and 'Api Keys'. The 'Update Profile' tab is active. Below the navigation bar is a profile picture placeholder with a person icon and a 5.00 star rating. The profile information is as follows:

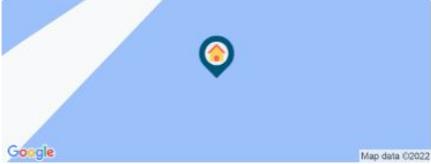
Name	GoMamam IT
Email	gomamam.dzulkhairi@gmail.com
Password
Phone / Mobile	6738199098

Below the phone number field, there is a yellow 'UPDATE' button and a grey 'Verified' button, indicating that the phone number has been successfully verified.

Once the phone number verification is done, the customer can proceed with their orders.

User details

Delivery Address



Pulau Baru-Baru, Brunei
Home

Order time and date

 ASAP (Tuesday, June 21, 2022 12:29 + delivery time)

Payment method

 Cash

Your Order

The Bandar Cafe (DONT ORDER) - TEST STORE

[Edit Order](#)

1	MASTERCARD TEST	BND 0.20
Subtotal		BND 0.20
Delivery Fee		BND 1.00
1	Total	BND 1.20

****IMPORTANT!****

1. Remove Guest User feature on web platform and customer app platform.
2. The User that want to sign up or login should be verified by OTP feature. The User that logout and want to login back also should be applied with OTP feature.
3. Block the User according to their phone number. Even though the User try to sign up or login with different email but with the same phone number that Admin had block, the User is blocked from ordering.
4. Registered User that not yet log out at the moment need to verified by OTP feature.
5. If the User is already Verified, they do not have to receive an OTP again.

This custom work was proposed for security purposes. The User that are already registered, sign up or login in the ordering system need to be verified according to their **phone number** including country code by OTP feature.